

FEDERAL CHARTER CHANGE Q&A

1. Why is HVCU converting from a state to a federally chartered credit union?

The proposed conversion enables HVCU to grow, serve more people, and achieve greater efficiencies by reducing regulatory complexity— all without changing the products and services members rely on.

2. How will this impact members?

There will be no impact on members' accounts, products, services, or day-to-day interactions. The credit union will continue to operate with the name Hudson Valley Credit Union, so **no changes are required** to signage or members' checks, debit cards, and credit cards.

3. Will my accounts still be insured?

Yes, member accounts will continue to be federally insured up to \$250,000 by the National Credit Union Share Insurance Fund (NCUSIF), just as they are today.

4. Will members' account numbers/routing number change? Will members need to get new checks, debit/ATM cards or credit cards?

No. Members will keep the same account numbers and routing numbers, so any automated payments they have set up will remain the same and there will be no need to replace any checks, debit/credit cards or digital payment tools.

5. Will there be service interruptions?

No. We will continue to operate as Hudson Valley Credit Union and all services such as Internet and Mobile Banking, ATMs, and branches will remain business as usual.

6. Will HVCU members have to approve the change from a state to federal charter?

Yes. As a member-owned institution, the credit union will provide members with an opportunity to approve the charter change. Members will have the opportunity to vote online, by phone, or in person at a special meeting (date, time and location listed on your ballot).

7. Why should members support this charter conversion?

This change enables HVCU to grow, serve more people, and achieve greater efficiency by reducing regulatory complexity— all without changing the products and services members expect from us.

8. How can members vote for the new charter?

Members aged 16 and older in good standing as of July 31, 2025, will receive information on voting in one of three ways: online at a special website (<https://hudsonvalley.cuballot.com>); by phone (888-606-2493); or in person at a special meeting.

9. When is the deadline for voting?

All votes must be received by 6:15 pm on the day of the special meeting. If you wish to attend the meeting and then vote online or by phone, you must bring your own device with you and your required identifying numbers from the ballot you received. Paper ballots will not be available at the meeting. If you require a paper ballot prior to the meeting, visit <https://hudsonvalley.cuballot.com> to print a copy to bring with you.

10. When is the special meeting?

The meeting will be held at The Doubletree by Hilton Poughkeepsie, 40 Civic Center Plaza, Poughkeepsie, NY 12601, beginning at 5:30 pm ET on Tuesday, September 30, 2025.

11. How will this enable further growth?

With the new charter, our field of membership will be broader, allowing us to serve even more people beyond geographic boundaries.

12. How will future members be eligible to join HVCU?

With the federal charter, anyone who is a member of the HVCU Charitable Foundation, the American Consumer Council, or the Community Impact Fund can join our cooperative. This means there are no longer geographic limitations on who can join. In addition, immediate relatives of any HVCU member are also eligible to join the credit union (parents, siblings, spouses, children, etc.).

13. What is the difference between a state and a federal charter?

A state-chartered credit union is regulated by a state's financial department, in our case the New York Department of Finance (NY DFS), with additional oversight by the National Credit Union Administration (NCUA). A federally chartered one is overseen only by the NCUA. Both charters provide similar consumer protections and insurance, but a federal charter offers greater consistency and efficiency in regulation and potential for geographic expansion. By converting our charter to a federal charter, we will create efficiencies in regulatory oversight and governance by having one regulator – the NCUA.

14. When will the charter change happen?

The timing will depend on the outcome of the member vote and final regulatory approvals. HVCU anticipates completion of the process before the end of 2025.

15. Will voting rights as a member change based on a federal charter?

No. Members will continue to have one vote each, maintaining the credit union's democratic, member-owned governance structure.

16. Under a federal charter, can you still be a member if you move or change jobs?

Yes. Once you become a member, you remain a member for life.

17. Will there be refreshments at the meeting?

No, the meeting is only to answer any final questions members may have and to accept their paper votes.